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## Visual story

Information on:

**Getting to the Ballroom**

**What to expect when you're  
attending an event at the Ballroom**

**The Ballroom is located inside  
Fenton Town Hall**

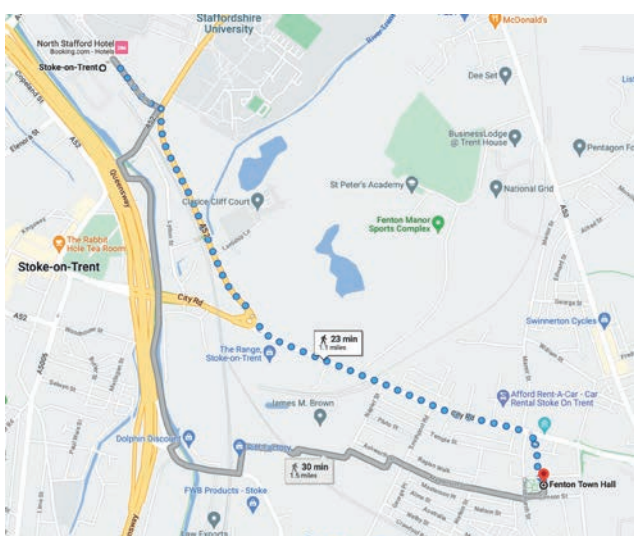
# Getting to the Ballroom



The Ballroom is a space within Fenton Town Hall



Fenton Town Hall's address is:  
Albert Square  
Fenton  
Stoke-on-Trent  
[ST4 3FA](#)



Stoke-on-Trent station is a 5 minute drive/taxi or 25 minute walk away

[Click to open route](#)

# Getting to the Ballroom



There are several bus stops nearby, including one on Albert Square.

Bus Timetable: [Click here](#)

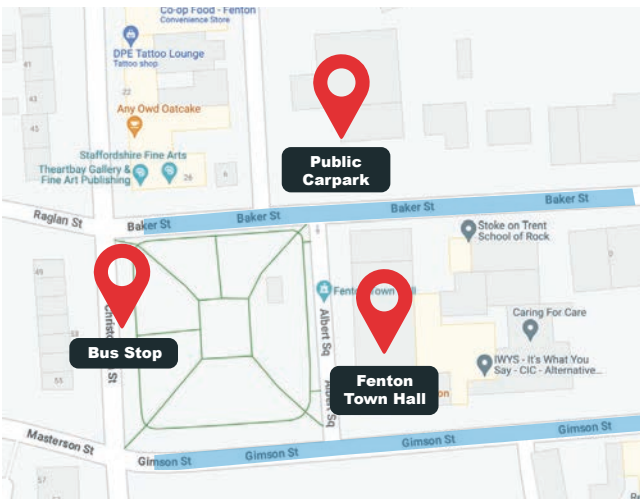


Street view: [Click here](#)



There is free on-street parking either side of Fenton Town Hall on Baker Street and Gimson Street

[Click to open street view](#)



There is also a pay and display car park on Baker Street (free after 6pm)

 On street parking

# What to expect when you're at the Ballroom



**This is the front entrance to Fenton Town Hall.**



**The door on the left is power assisted.**

**Unfortunately, the front entrance is not currently wheelchair accessible. We are working on this**



**This side entrance, on Gimson Street, is wheelchair accessible**

**[Click here to watch a video of this route](#)**

# What to expect when you're at the Ballroom



The front entrance leads to the foyer. From the foyer you can access:

The staircase to the first floor



The accessible lift to the first floor

Max weight: 400kg



The downstairs toilets (not wheelchair accessible) and baby change area

There is a café.  
Opening times: [Click here](#)

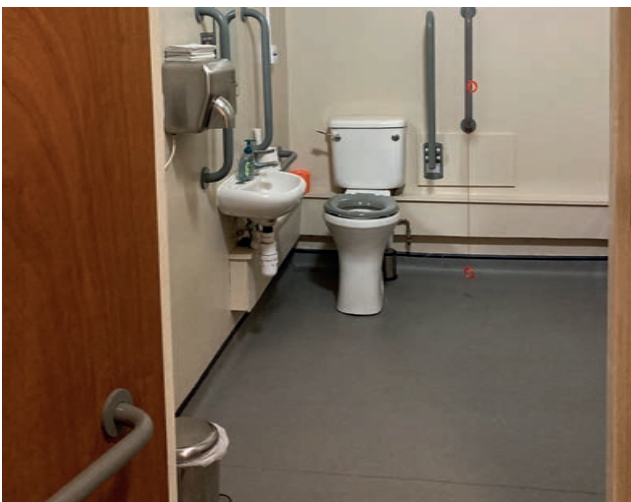
# What to expect when you're at the Ballroom



**The Ballroom is on the first floor. These are the doors to the Ballroom**



**The Ballroom is a large space with a high ceiling. This is what it looks like when it is empty**



**There are gender neutral toilets on the first floor**

**There is also an accessible toilet on the first floor**

# What to expect when you're at the Ballroom



**Lots of different people use the town hall. For lots of different reasons.**



**Sometimes the town hall can get busy and noisy.**



**If you need a quiet space, just speak to a member of staff.**



**If the weather is fine, this square outside the town hall can be a nice place to sit down and relax.**

## Attending an event at the Ballroom



For events, a member of staff or event volunteer will be in the foyer to welcome and assist you

They may ask for your name or to see your ticket, if the event is ticketed

All members of staff will wear a lanyard like this so you know who they are



You can ask them questions at any time. They will do their best to help you



# Attending an event at the Ballroom



**During events the Ballroom might look different**

**Most events at the Ballroom are relaxed. You can leave and re-enter if you wish**



**The chill out space is on the first floor. You can access this at any time, including during an event**



**If you have any questions about visiting the Ballroom, including questions about access, you can contact us at [info@restoke.org.uk](mailto:info@restoke.org.uk) or on **07989 989 018****

**We look forward to welcoming you to the Ballroom!**